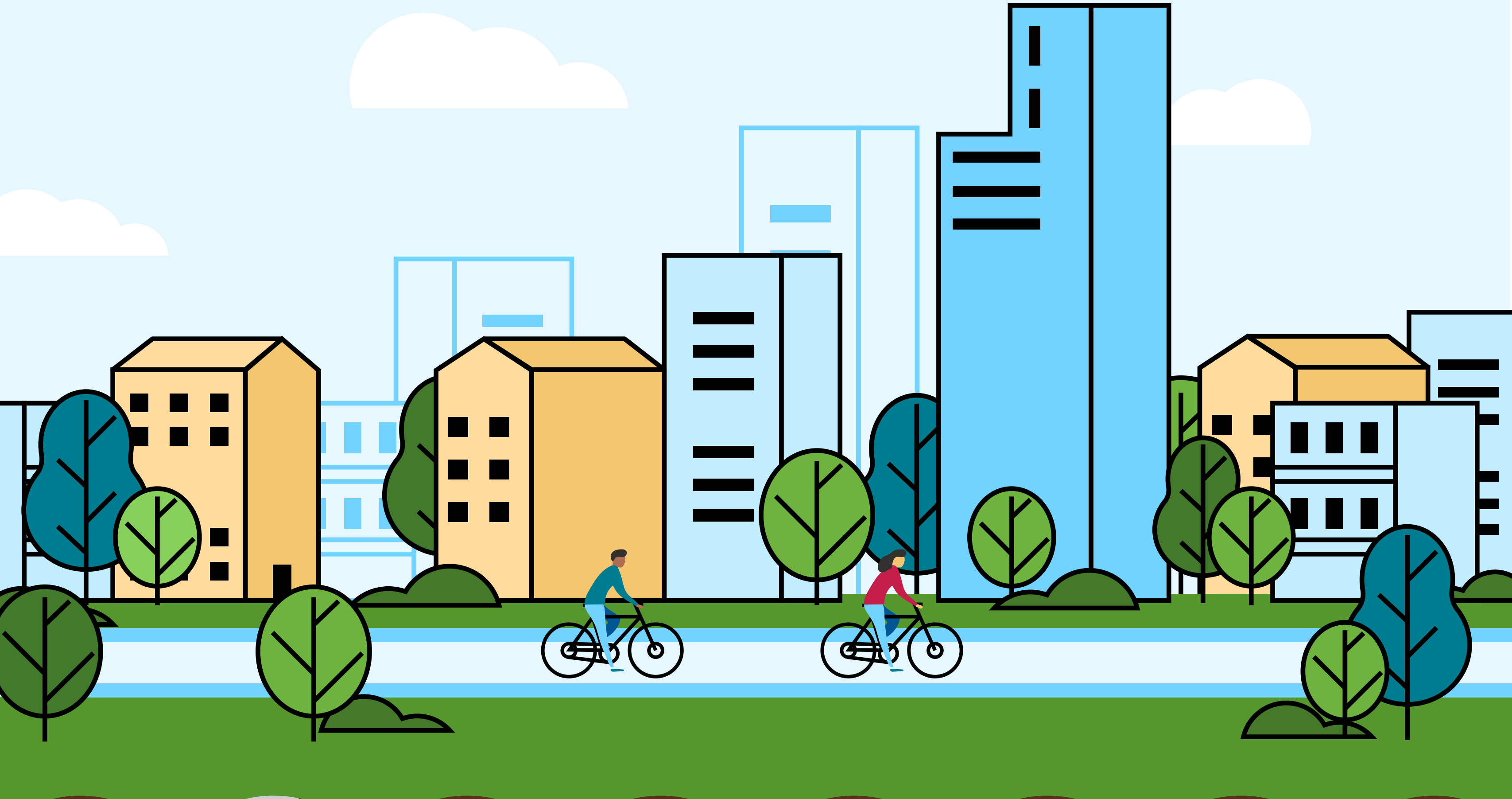


AMERICAN WATER

WHAT DO AMERICANS KNOW ABOUT THEIR WATER INFRASTRUCTURE SYSTEM?

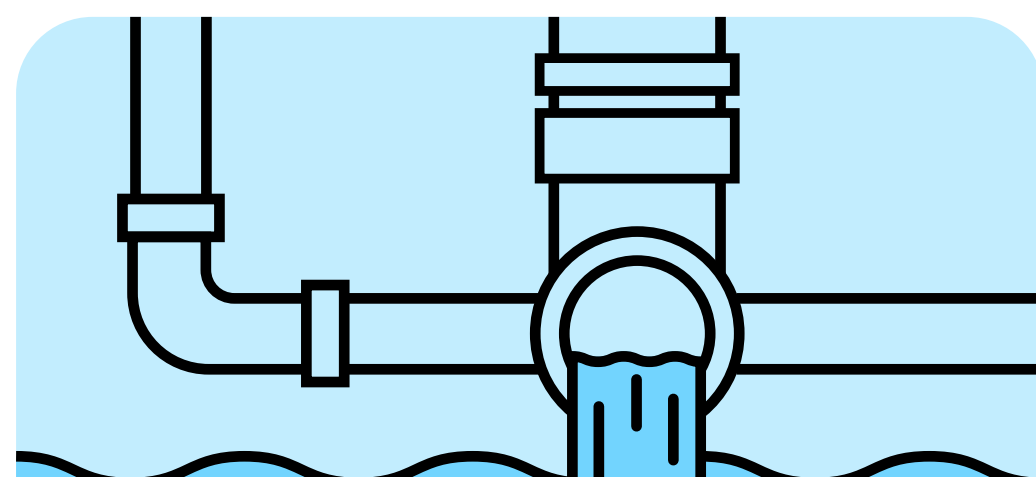


INVESTING IN OUR SYSTEMS

AMERICAN WATER PLANS TO INVEST UP TO

\$32B

IN OUR WATER INFRASTRUCTURE OVER THE NEXT 10 YEARS



SO, WHAT WILL THIS GO TOWARD?

- Replacing aging pipes
- Upgrading treatment, storage & pumping facilities
- Expanding system water capacity
- Increasing energy conservation
- Enhancing system resiliency



56% of Americans think it costs \$1B or less to improve current infrastructure. In reality, it's much higher:

\$129B

1/2 of Americans underestimate the miles of underground pipes by 1 million or more

THE U.S. WATER INFRASTRUCTURE SYSTEM COMPRISES

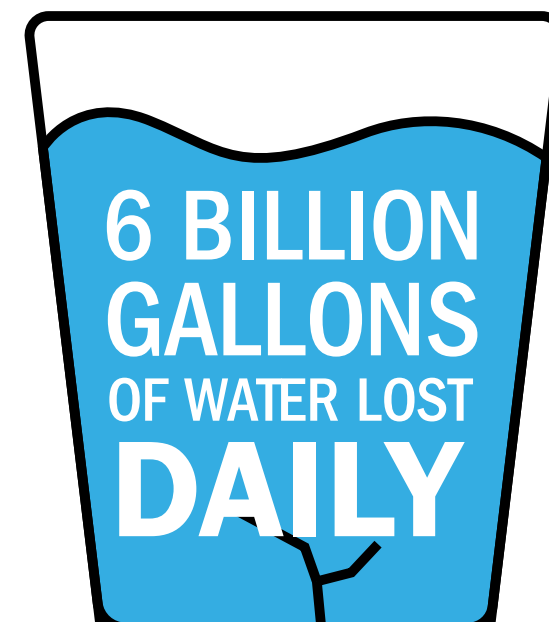
2.2 MILLION MILES OF PIPES

PIPE HEALTH

53% of Americans estimate water main breaks occur every few hours, when in fact



AGING INFRASTRUCTURE BREAKS CAUSE



HOW LONG DO UNDERGROUND PIPES LAST?

Americans estimate the lifespan of pipes to be

48 YEARS

But the actual lifespan of pipes is

75-100 YEARS

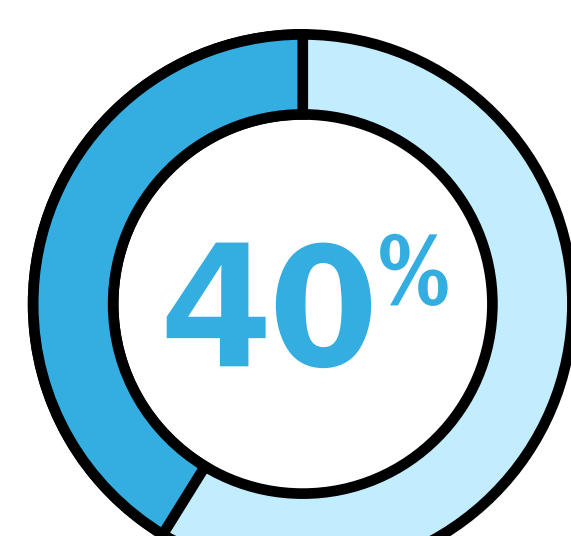
These pipes deliver water to homes and businesses across the country!

PIPE PROTECTION

3/5 OF AMERICANS ARE UNAWARE THAT WATER INFRASTRUCTURE IS SUSCEPTIBLE TO CYBERATTACKS



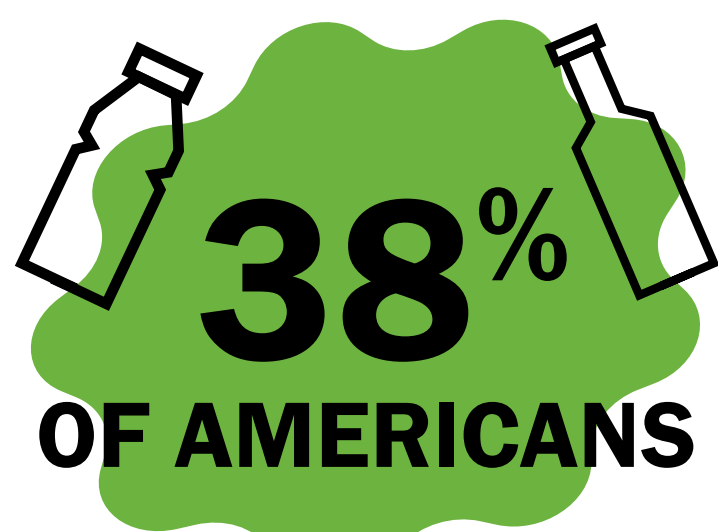
American Water has a dedicated team of certified professionals who help maintain the overarching security of informational and operational technology systems; safeguard the physical security of the staff, facilities and assets.



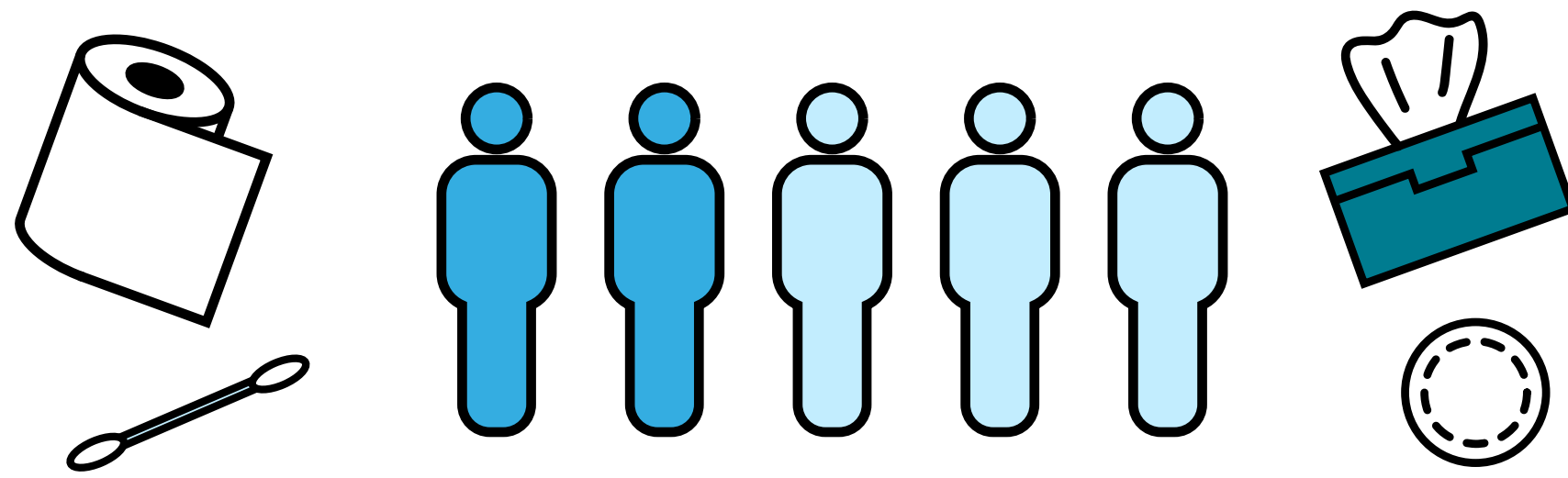
OF AMERICANS

Don't realize that weather conditions like climate change can also harm our infrastructure

WHAT GOES DOWN YOUR DRAIN?



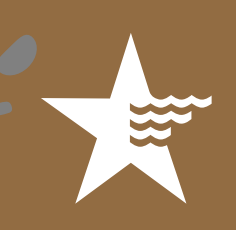
Don't know that pouring cooking fats, oils and grease down the drain negatively impacts the condition of underground pipes.



2 in 5 Americans don't know that flushing wipes and cotton products can also damage our water infrastructure

LET'S DO OUR PART!

By not flushing wipes, paper towels or other items, Americans can help prevent pipe clogs, sewage overflows and damage to water and wastewater infrastructure.



AMERICAN WATER

For more info on what American Water is doing to promote water infrastructure resiliency as well as what you can do to help support healthy pipes, visit amwater.com